



Office Changes

As you are aware Sandra has left and Sue & Claire have taken over the role of Registered Manager since 1st October 2012. We are both thoroughly enjoying the role, being based in the main office and dealing with you all. There have been quite a few changes since we have taken over the role that may or may not affect you as follows:-

- Rotas are now constructed weekly by one person rather than each co-ordinator and that lucky person is no other than Hayley Farr!! If you have any concerns or compliments regarding a continuous change to your rota please speak with Hayley, otherwise it is to still speak to your co-ordinator on a weekly basis.
- Congratulations to David Goodwin who has taken over from Nicky Morris as Assessor from 1st November 2012 as Nicky is leaving us on 6th November 2012.
- David's promotion has allowed a vacancy for senior carers and I am pleased to announce promotion for Adam Brewer and James Melvin to Senior Care Workers. Their roles start from 1st November 2012 and will be to perform service user reviews, spot checks, medication spot checks, to learn assessments, co-ordination and on call.
- We are having volunteers in the office to learn administration skills and have a list of potential volunteers to work with us to gain valuable experience. We are pleased to have both Lesley and Kishanthini in post – say "hello" when you are in the office next.
- Co-ordination of areas are now split to reflect the oncall, Sharon is the Co-ordinator for North East and Staffordshire and Sue / Claire is co-ordinating for the South West and Shropshire.

Ceretas Finalist

Jackie, as you are aware got through to the Ceretas West Midlands Finals for Dignity In Care category and enjoyed a fantastic night hosted by Keith Chegwin on Friday 26th October.



Special Birthdays

Hope the following care staff had a great birthday Rita Kelsey, Sue Baxter, Jackie Barrett, Pauline Richards, Gemma Fletcher, Pat Ward, Vicky Turner, Asha Kalair, Donna Evans, Emma Harpin, Sharon West, Ron Satterthwaite, Becky Hodgets, Gemma Poutney, Alison Jordan, Tina Purcell, Ken Patel, Denise Clarke, Joyce Merchant, Kesha Samuels, Julie Billingham, Mark Kendall, Claire Purcell, Debbie Evans & Vicky Lester.



We know Joyce Urwin, one of our service users loved her flowers and card delivered by Sharon for her 90th birthday.



Eunice Langford who celebrated her 90th birthday



Doreen Haire who was 80 years young.

Maternity Leave

We wish Claire Purcell a fantastic rest as she goes onto maternity leave.

New Contract

Wolverhampton Secondary Contract comes into force from November 5th 2012 to cover all areas of Wolverhampton so watch this space. We will be holding area meetings to discuss the contract in more detail in November.



NVQ Pass

Congratulations to Suzette Mills for attaining her NVQ level 2 in Care



Fantastic Practice

A huge well done to Emily Asprey and Toni Chrisite who alerted the on-call staff to a wandering service user which aided her safe return home. This excellent communication prevented a major emergency well done Emily & Toni !!!!!

Medication

Please ensure that you read each medication care plan to follow the exact requirements for each of your service users as medication is so important and complete the MAR chart accurately. If you have any concerns regarding medication contact the office as soon as possible.

Children In Need 16th November 2012

This year Children In Need is on the 16th November and this year the office staff have decided to do a "Bake Sale" each of us will be baking cakes for sale in the main reception on the 16th so please come and support a fantastic cause and sample our baking !! Also there will be a raffle to raise extra monies for this fantastic charity.

CPBF - The Care Professionals Benevolent fund

Who care for the carers?? This charity is a registered charity for the care sector and was brought to our attention at the Ceretas Awards. We feel that all of you need to be aware of this charity as it may be of help to one or more of you throughout your career within care. Please see the following eligibility criteria to apply:-

Eligibility Criteria

The Care Professionals Benevolent Fund is the trade charity for the Care Profession. We will consider applications from individuals, widows, widowers, partners, orphans or any other dependant who:

1. Have worked directly within the Care Profession – either the employee or employer can have the industry connection.
2. Have worked for one continuous year in the past five
3. Have previously worked for seven years in their lifetime
4. Are currently working in the Care Profession
5. Have worked within the UK (England, Wales, Scotland and Northern Ireland) in a registered domiciliary or residential care service (as defined by CQC, CSSIW or SCRC)
6. Have limited savings and resources

Have a look on the website for areas that the charity assist with www.cpbenevolentfund.org.uk or call 0845 6019055

Any News

If any of you wish to add to our Winter Newsletter please contact the office as soon as possible.

Winter Pressure

As you are all aware winter is fast approaching please ensure that your vehicle is road safe for the winter weather and to remain extra vigilant for our vulnerable service users

Thank You

A huge thank you to each and everyone of you for all of your continued dedication, hard work and commitment - you all provide an excellent service and are a fantastic team.

Claire & Sue – Company Directors.